

Apple Online Training Events

- Please join us online to learn more about AppleCare+ for iPhone and iPad!
- Learn about Apple's amazing service & support solutions for consumers.
- Capture additional revenue, ensure increased customer satisfaction.
- Click on a date and time link below to register for the session you'd like to attend.

^{*}All questions welcome and private chat will be enabled for Q&A.



General Information

- Wireless sales staff, sales leaders and training support staff welcome!
- Up to 500 participants per session
- All sessions require viewing from a computer... We will be using WebEx.
- Content is the same for all sessions, offering multiple dates & times for your convenience.
- AppleCare experts will be presenting.

Agenda: 45 minutes

- Who is AppleCare?
- AppleCare+ product overview
- Offering AppleCare+ to customers
- AppleCare sales resources
- · Wrap up & final Q&A

Visit the Apple website for more details about AppleCare and iOS support.

AppleCare+ for iPhone
AppleCare+ for iPad
Contact AppleCare Support
iOS Apps Support

AppleCare+ Consumer Sales Training - Dates & Times

Consumer Session #1

Tue, Jan. 28 - 11am EST/10am CST/9am MST/8am PST

Consumer Session #2

Wed, Jan 29 - 2pm EST/1pm CST/12pm MST/11am PST

Consumer Session #3

Wed, Jan 29 - 4pm EST/3pm CST/2pm MST/1pm PST

Consumer Session #4

Thu, Jan 30 - 10am EST/9am CST/8am MST/7am PST

Consumer Session #5

Thu, Jan 30 - 3pm EST/2pm CST/1pm MST/12pm PST