

Business Intelligence Managed Services

Business Intelligence is a powerful tool in all business, but having the time to update and create reports can be time consuming. Our Professional Services Team can help you with this in our new product offering, Managed Services for Business Intelligence.

Service Level Agreements (SLA) will be defined before works starts.

- Some areas of managed services are:
 - o Report Formatting Changes
 - o Report Data Additions or Removal
 - o New Report Creation Requests
 - o Delivery timeframe
 - o Report Administration
 - Granting/removing BI access to users
 - Creating a secure view for respective security levels
 - Admin view
 - Store Manager view, etc
 - Creating/Managing Subscriptions

How much does this service cost?

We have 3 packages to help suit your Business Intelligence needs. All packages require a minimum 3 month commitment.

1. Bronze – 3-5 hours a month
- \$625/month
2. Silver– 6-10 hours a month
- \$1,150/month
3. Gold – Up to 15 hours maximum
\$1,500/month

Included in this package, within the first month we will ensure your RQ is up to date for BI reporting using the first months hours. Any extra hours per month are billed at \$200/hour.

For more information or to register, please contact training@iQmetrix.com.