

SOC Code Training

How often do your sales reps enter incorrect activation information? Very often? Constantly? Does this cause a huge amount of work to fix those errors? And how much of that inaccurate information could be fraudulent?

iQmetrix has a solution to these very real and costly errors! Phone activations required employees to manually enter activation information including IMEI, rate plans, features, etc. into RQ.

This manual process is error prone and can have major repercussions during reconciliation, such as:

- Increased financial risk due to the mismatch between upfront commissions paid to employees and actual activations in your carrier website
- Significant time spent by corporate staff doing manual research
- Increased need for month-end editing and corrections

In RQ, there is an easier, more efficient way to process activations.

You can simply import key information (in XML format) into RQ, resulting in:

- Increased speed of POS transactions
- Improved data accuracy
- Significant improvement in month-end reconciliation accuracy, virtually eliminating discrepancies
- Reduction of fraudulent activity
- Detailed reporting to quickly identify locations and employees in need of training

The benefits of this robust new feature will be available as soon as you roll it out!

How much does this service cost?

Gold: Private, Customized Training

\$200 per hour, One-on-one training with one of our Professional Services Experts, scheduled at your convenience.

We will show you how to implement and maintain this feature and set it up while on the call. When you take this training, your setup will be completed and you will be ready to implement immediately.

Platinum: Immediate Rollout

This service is available for \$600-\$900, contact us for exact pricing for your carrier. Let us do the work for you. We will set up all of your bill codes and configure your company's RQ

settings, so you are ready to go. We will also schedule a session lasting up to one-hour with your employees to teach you how to maintain this feature.

For more information or to register, please contact training@iQmetrix.com.