

# AIO Wireless

# RQ<sup>®</sup>4

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## Chase Payment

RQ4 v4.12

804 4475

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# Chase Paymentech Setup

There are 2 options for Chase Paymentech as a payment provider; "Paymentech" and "Paymentech Auto Batching". All new setups are using "Paymentech Auto Batching (US)". This means all transaction information is captured at Paymentech in a batch per workstation and settled automatically each night. Users do not have to take action for you to get the funds! Once you receive your merchant configuration information from your Paymentech rep you can complete the payment integration setup in RQ4 using the guide below.

For each location you will need the following to complete the setup:

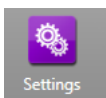
- Merchant Number (unique per location) 12 digit code
- Terminal Number (unique per workstation) 3 digit code
- Merchant Username variable length as determined by merchant (unique per location)
- Merchant Password variable length as determined by merchant (unique per location)
- Client Number 4digit code
- Merchant Category = Retail (MCC 4812)
- Swipe Device = VeriFone MX915

There are 2 ways to enter merchant credentials, either workstation by workstation or you can enter the setup information for other locations. Each workstation will have to have the MX915 device driver installed before you attempt to take payment.

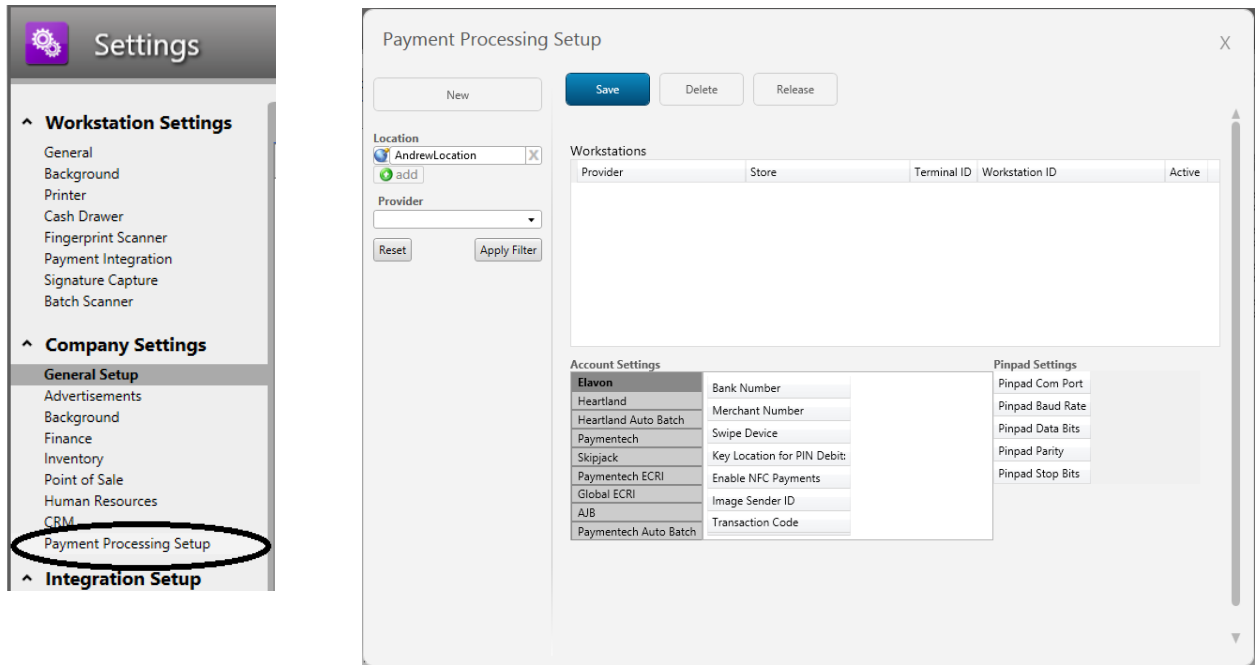
## Company Level Setup – Best Practice

From a single location you can enter payment credentials for all locations. Click the settings icon on

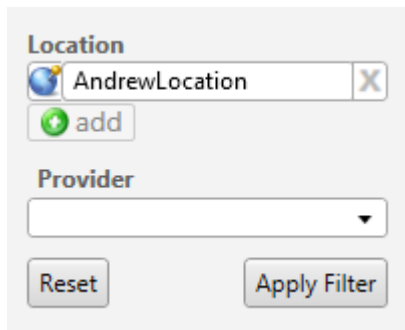
the home screen.



Then proceed to Company Settings/Payment Processing Setup.



The company wide setting screen will default to show settings for the current logged into location. Select locations to view by clicking the location picker to the left of the location name. Use the location picker to select a specific location and click "Apply Filter" to view.



To add new setups click the “New” button. The system will add a row to the workstations grid for the location in the picket. This can be changed later.

**Payment Processing Setup**

New Save Delete Release

Location  
AndrewLocation  
add  
Provider  
Reset Apply Filter

**Workstations**

Provider	Store	Terminal ID	Workstation ID	Active
None	AndrewLocation			<input type="checkbox"/>

**Account Settings**

Elavon	Bank Number	
Heartland	Merchant Number	
Heartland Auto Batch	Swipe Device	
Paymentech	Key Location for PIN Debit:	Slot 11
Skipjack	Enable NFC Payments	<input type="checkbox"/>
Paymentech ECRI	Image Sender ID	
Global ECRI	Transaction Code	
AJB		
Paymentech Auto Batch		

**Pinpad Settings**

Pinpad Com Port	
Pinpad Baud Rate	9600
Pinpad Data Bits	8
Pinpad Parity	None
Pinpad Stop Bits	One

Enter the merchant information for each terminal in that location. When the workstation comes online it will collect the unused merchant information and apply it to itself. You must enter:

- Provider = Payment Auto Batching (US)
- Store Name
- Terminal ID
- Active = checked (unchecked means workstations will not claim the settings)
- Merchant Name
- Merchant Number
- Merchant Username
- Client Number
- Merchant Category = Retail
- Swipe Device = VeriFone MX 915

You can see here how the form will look with 1 terminal setup completed. All fields are filled in and waiting for a workstation to claim them.

### Payment Processing Setup

New Save Delete Release

Location: AndrewLocation [X] add

Provider: [Dropdown] Reset Apply Filter

#### Workstations

Provider	Store	Terminal ID	Workstation ID	Active
Paymenttech Auto Batching (US)	AndrewLocation	001		<input checked="" type="checkbox"/>

#### Account Settings

Elavon	Merchant Name	AIO TEST SETUP
Heartland	Merchant Number	999999999999
Heartland Auto Batch	Merchant Username	UserName
Paymenttech	Merchant Password	Password
Skipjack	Client Number	9999
Paymenttech ECRI	Merchant Category	Retail
Global ECRI	Swipe Device	VeriFone MX915
AJB	Key Location for PIN Debit:	Slot 11
<b>Paymenttech Auto Batch</b>	Enable NFC Payments	<input type="checkbox"/>

Repeat this process for each terminal in the location. Click "Save" to complete the entry.

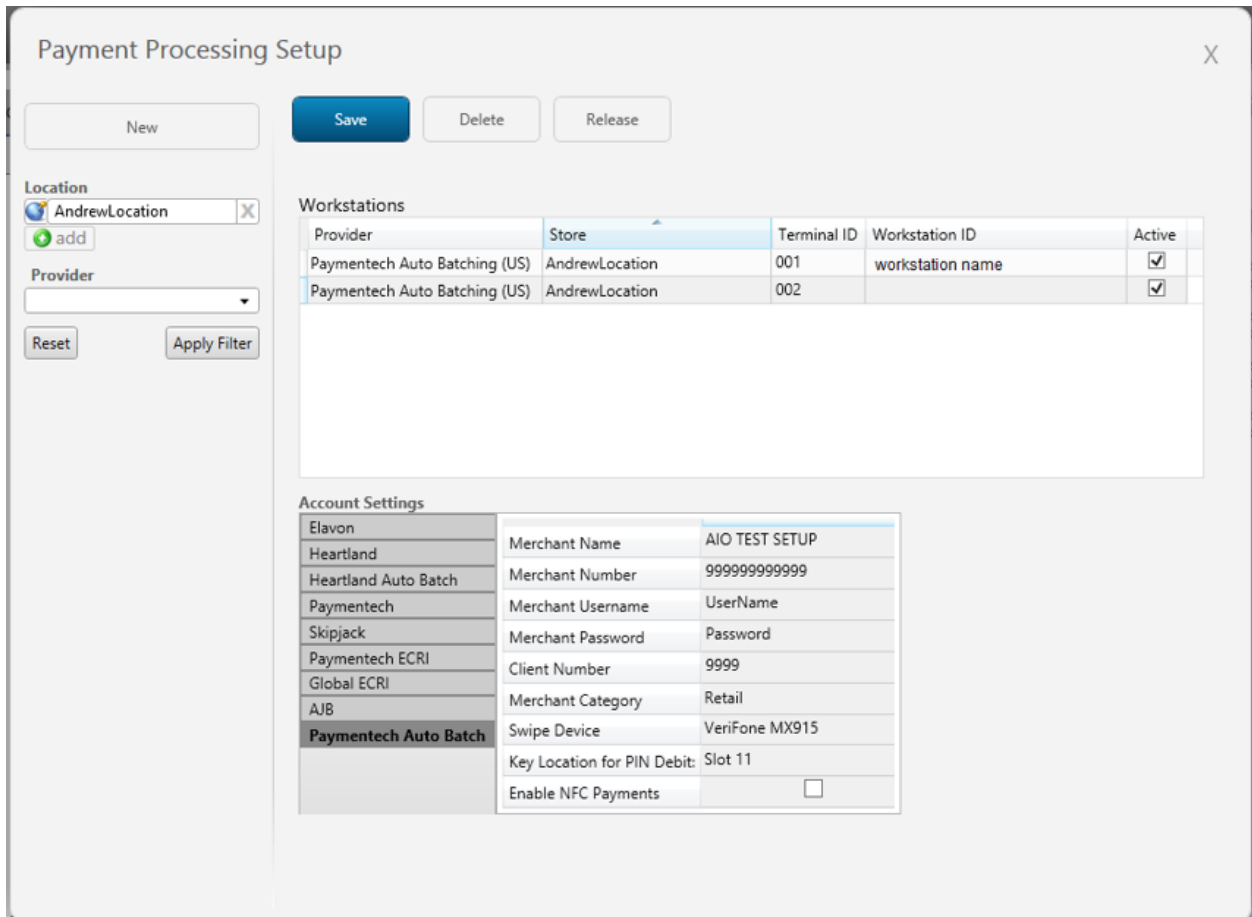
The screenshot displays the 'Payment Processing Setup' window. On the left, there are controls for 'Location' (set to 'AndrewLocation') and 'Provider'. The main area features a 'Workstations' table with columns for Provider, Store, Terminal ID, Workstation ID, and Active. A 'Changes Saved' dialog box is overlaid on the table, with an 'OK' button. Below the table is the 'Account Settings' section, which is currently expanded for the 'Paymenttech Auto Batch' provider.

Provider	Store	Terminal ID	Workstation ID	Active
Paymenttech Auto Batching (US)	AndrewLocation	001		<input checked="" type="checkbox"/>
Paymenttech Auto Batching (US)	AndrewLocation	002		<input checked="" type="checkbox"/>

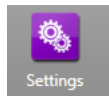
Account Settings	Value
Elavon	Merchant Name: AIO TEST SETUP
Heartland	Merchant Number: 999999999999
Heartland Auto Batch	Merchant Username: UserName
Paymenttech	Merchant Password: Password
Skipjack	Client Number: 9999
Paymenttech ECRI	Merchant Category: Retail
Global ECRI	Swipe Device: VeriFone MX915
AJB	Key Location for PIN Debit: Slot 11
Paymenttech Auto Batch	Enable NFC Payments: <input type="checkbox"/>

The column Workstation ID will populate with the computer name once the merchant credentials have been claimed.



## Workstation Level Setup

To enter the credentials proceed to Settings/Workstation Settings/Payment Integration. Begin by



clicking the settings icon from the home screen.



Check off the "Enabled" check box to activate the workstation. Select Paymenttech Auto Batching (US)

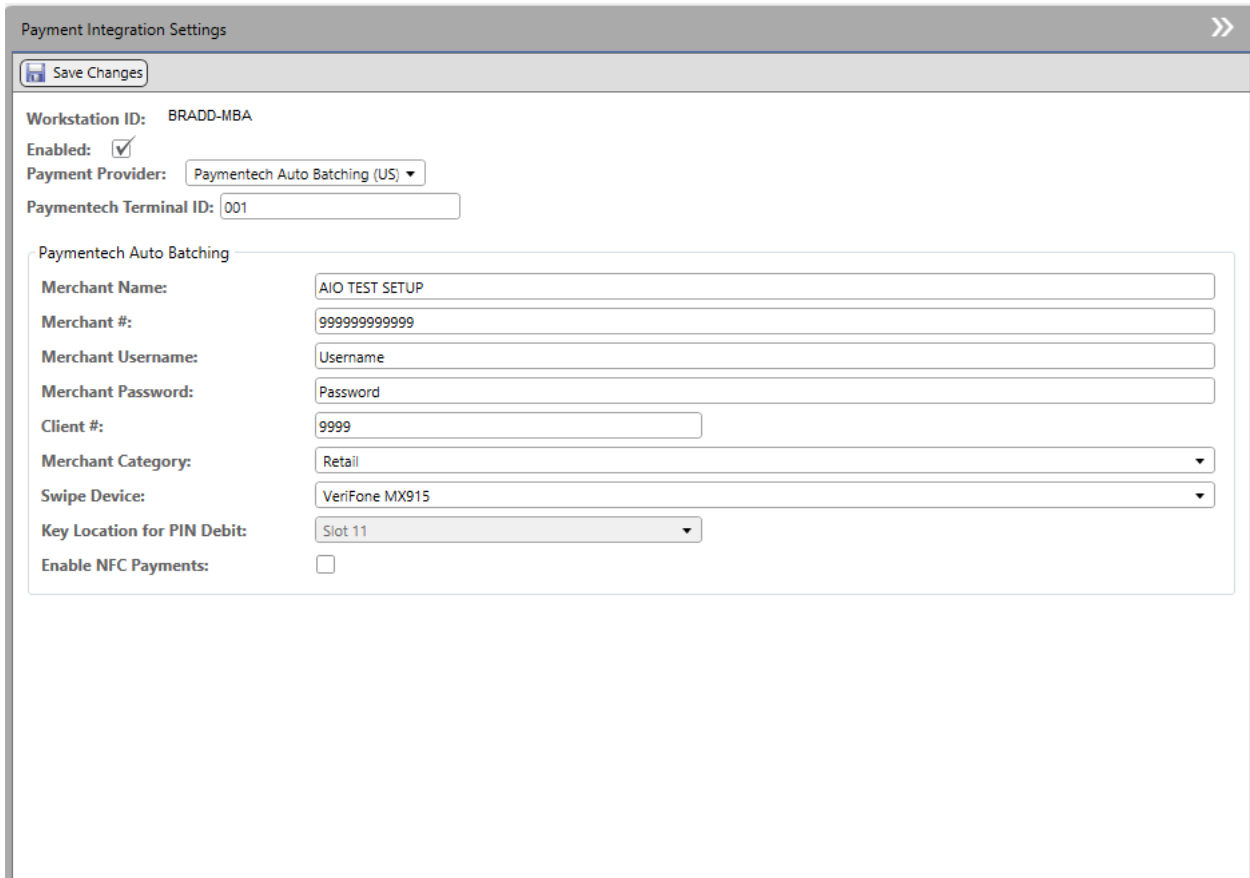
The screenshot shows the 'Settings' application interface. On the left, there is a navigation menu with 'Workstation Settings' expanded to show 'Payment Integration'. The main content area is titled 'Payment Integration Settings' and contains a 'Save Changes' button, 'Workstation ID: BRADD-MBA', 'Enabled: ', 'Payment Provider: None' (selected in a dropdown), and 'Terminal ID: '.

Complete the workstation setup by entering the remaining information for the location/terminal.

The screenshot shows the 'Settings' application interface. On the left, the navigation menu has 'Workstation Settings' expanded to 'Payment Integration'. The main content area is titled 'Payment Integration Settings' and contains a 'Save Changes' button, 'Workstation ID: BRADD-MBA', 'Enabled: ', 'Payment Provider: Paymenttech Auto Batching (US)' (selected in a dropdown), and 'Paymenttech Terminal ID: '. Below this, the 'Paymenttech Auto Batching' section is expanded to show several fields: 'Merchant Name: ', 'Merchant #: ', 'Merchant Username: ', 'Merchant Password: ', 'Client #: ', 'Merchant Category: 

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When you have completed entering the information click "Save Changes" to finish.



The screenshot shows a web interface titled "Payment Integration Settings" with a "Save Changes" button in the top left. The form contains the following fields:

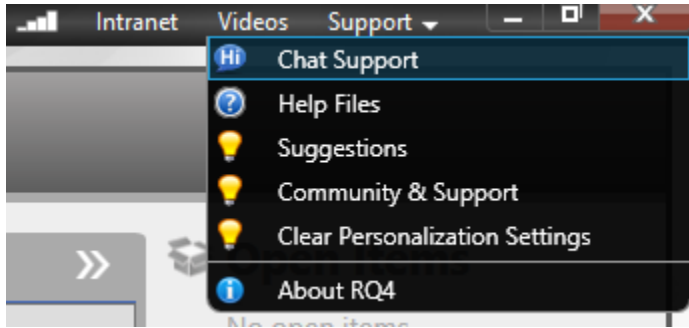
- Workstation ID: BRADD-MBA
- Enabled:
- Payment Provider: Paymentech Auto Batching (US) (dropdown)
- Paymentech Terminal ID: 001 (text input)
- Paymentech Auto Batching section (collapsible):
  - Merchant Name: AIO TEST SETUP (text input)
  - Merchant #: 999999999999 (text input)
  - Merchant Username: Username (text input)
  - Merchant Password: Password (text input)
  - Client #: 9999 (text input)
  - Merchant Category: Retail (dropdown)
  - Swipe Device: VeriFone MX915 (dropdown)
  - Key Location for PIN Debit: Slot 11 (dropdown)
  - Enable NFC Payments:

## Need Help?

Call the iQmetrix support line, email, or chat from your RQ4 workstation.

Support line: 1.888.888.8170

Chat support available in RQ4, click support and Chat Support in the top right corner of any RQ4 installation.



Email Support: <mailto:support@iQmetrix.com>

Support Link: <http://www.iqmetrix.com/services/support>